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|  | |  | | --- | |  | |  | | **Austin Heath Norsworthy** | | **509 Charbonneau Dr**  **Richland, WA 99352 Tel: 509-438-1382 Email: [austinors@gmail.com](mailto:austinors@gmail.com)** | |  | |  | |  |

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|  |  | |  |  |  | | --- | --- | --- | |  | **Objective** http://www.resumeimproved.com/templates/18/headimg.jpg |  | |  |  |  | |  | I seek to contribute my professional skills and experience, gained from maintaining; troubleshooting; and repairing complex electronic equipment, to an already proven and successful work force. |  | |  |  |  | |  | **Education** http://www.resumeimproved.com/templates/18/headimg.jpg |  | |  |  |  | |  | **ITT Technical Institute** – Computer and Electronics Engineering Technology, Arlington, TX (2010 – 2012) |  | |  | * AAS degree in Computer and Electronics Engineering Technology |  | |  |  |  | |  | **Naval Training Center**, Great Lakes, IL   * Learned electronic theories and laws of DC, AC, analog and digital electronics. Learned fundamentals of Radar, communications and maintained grade averages of above 90%. |  | |  |  |  | |  | **Work Experience** http://www.resumeimproved.com/templates/18/headimg.jpg |  | |  |  |  | |  | **Varian Medical Systems – Field Service Engineer** (Jan 2007-Nov 2008 – Sept 2012-Present) |  | |  | * Certified by Varian to service C-series Clinac, Truebeam, OBI, PV (R-arm and E-arm) and all corresponding components. * Primary Service Engineer, overseeing 7 Varian linacs, including 4- Varian TrueBeam; 1- Trilogy; 1- iX with OBI; and 1- EX with R-arm PV * Perform periodic maintenance for all equipment in my area of coverage (130mi radius), proactively addressing issues before they become problems * Answer trouble calls in a timely manner helping to minimize machine down-time, allowing treatment sites to have minimal treatment schedule interruption. * Perform various equipment upgrades, delivering more technology developments to satisfied customers * Maintain superior customer relations to ensure customer satisfaction with service contracts, and thus contributing to the renewal of several service contracts |  | |  | **ATC Logistics & Electronics, Fort Worth, TX – Technician Tier-3** (Aug 2006 – Oct 2006)  Diagnosed and repaired various consumer-grade GPS navigation equipment. Communicated with superiors and subordinates to refine departmental objectives and goals.   * Supervised and led a team of technicians towards the goal of repairing and refurbishing a 30,000 unit backlog of Magellan GPS navigation devices * Conducted component-level troubleshooting and repair of full model line of Magellan GPS devices without schematic diagram references. * Assisted in the creation of a test-point troubleshooting procedure with diagrams, to offset the lack of schematic diagram reference. |  | |  |  |  | |  | **U.S. Navy – Electronics Technician, Norfolk, VA** (Feb 2000 – Feb 2006)  Maintained, troubleshot, and repaired high-power RF communication systems, Radar systems, and cryptographic voice and data systems. Supervised 14 subordinates as Work-center Supervisor.   * Completed 5-year equipment validation cycle in a one-year time frame, verifying that all ship-board Radar and communication systems were up to date with current system specifications. * Spliced 1-foot section of fiber-optic cabling to restore airfield communications and Radar feed to the air terminal. All repairs were done in-field, in harsh conditions. * Assisted in complete overhaul and rebuild of shore-based TACAN system * Trained a civilian company’s technician force on all base communications and Radar systems during the decommissioning of Naval Station Roosevelt Roads, PR * Obtained DOD secret clearance |  | |  |  |  | |  |  |  | |  | **Additional Skills** http://www.resumeimproved.com/templates/18/headimg.jpg |  | |  |  |  | |  | * Proficient in Microsoft Office suite of applications. Excellent professional communication skills, both written and verbal, with a keen sense of customer service relations. **Easily trainable**. |  | |