Kristopher Alexander

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**Objective**

Field Service Engineer looking to continue to demonstrate dedication, integrity, and success after 19 years troubleshooting and repairing high tech equipment.

**Skills Summary**

* Safety
* Troubleshooting
* Problem Solving
* Teamwork
* Understanding Complex Systems
* Communication
* Project Management
* Customer Service
* Leadership
* Supervision

**Employment History**

**Comprehensive Oncology Solutions** (Jan 2014 – Apr 2015)

Sr. Field Service Engineer

* Responsible for preventative maintenance, repair, and customer satisfaction for Varian Medical System Products, GE CT products, GE PET/CT products.
* Utilized electronic schematics and technical documentation as tools to identify and isolate electrical, electronic, and mechanical faults.

**Varian Medical Systems –** Conroe, Texas (Mar 2008 – Dec 2013)

Sr. Field Service Engineer

* Responsible for preventative maintenance, repair, and customer satisfaction for Varian Linear Accelerators, On-Board-Imaging, Respiratory Gating, Portal Vision, ARIA EMR, and Eclipse Treatment Planning.

**Nikon Precision Inc**. – Chandler, Arizona (Jan 2000 – July 2007)

Site Coordinator for Nikon at Intel Fab12 Semiconductor Factory

* Supervised over 30 direct reports consisting of Field Service Engineers, Tech Support Engineers, and Project Engineers.
* Supervised the installation, implementation, and service of over 700 million dollars of Nikon Photolithography Scanners.
* Team received Nikon’s Gold Award for the most successful Ramp (installation and implementation of a tool base) in Nikon Precision history. This secured future sales of Nikon Scanners to Intel Corporation.

Project Engineer

* Received Nikon’s Gold Award for planning and executing the Nikon Lens Validation Projects.
* Worked with a diverse group of professionals from around the world on projects to improve reliability, availability, and customer satisfaction of Nikon Scanners.

Field Service Engineer

* Performed countless repairs on multi-million dollar Nikon Photolithography Scanners and Steppers

**United States Army** – Fort Bliss, Texas (Jan 1996 – Jan 2000)

Fire Control Squad Leader for PATRIOT Missile System

* Successfully operated and maintained PATRIOT missile fire control systems consisting of a phased array radar, 150kw generators, and control systems while deployed in Kuwait.
* Supervised and trained 3 other Fire Control crews prior to and during deployment to Kuwait.
* Selected over peers to demonstrate the PATRIOT missile system to the Greek military which resulted in one billion dollars of PATRIOT missile system equipment sales for Raytheon Inc.

**Education and Training**

* Army Primary Leadership Development Course (PLDC)
* Varian Medical Systems Linear Accelerator Training
* Varian Medical Systems ARIA (EMR) training to include Eclipse Treatment Planning Software
* GE CT Training
* Nikon Photolithography Scanner Training
* AMA Project Management
* Kepner-Tregoe Analytic Troubleshooting